

## 1.1.1 Increase the % of Conforming Items-Status

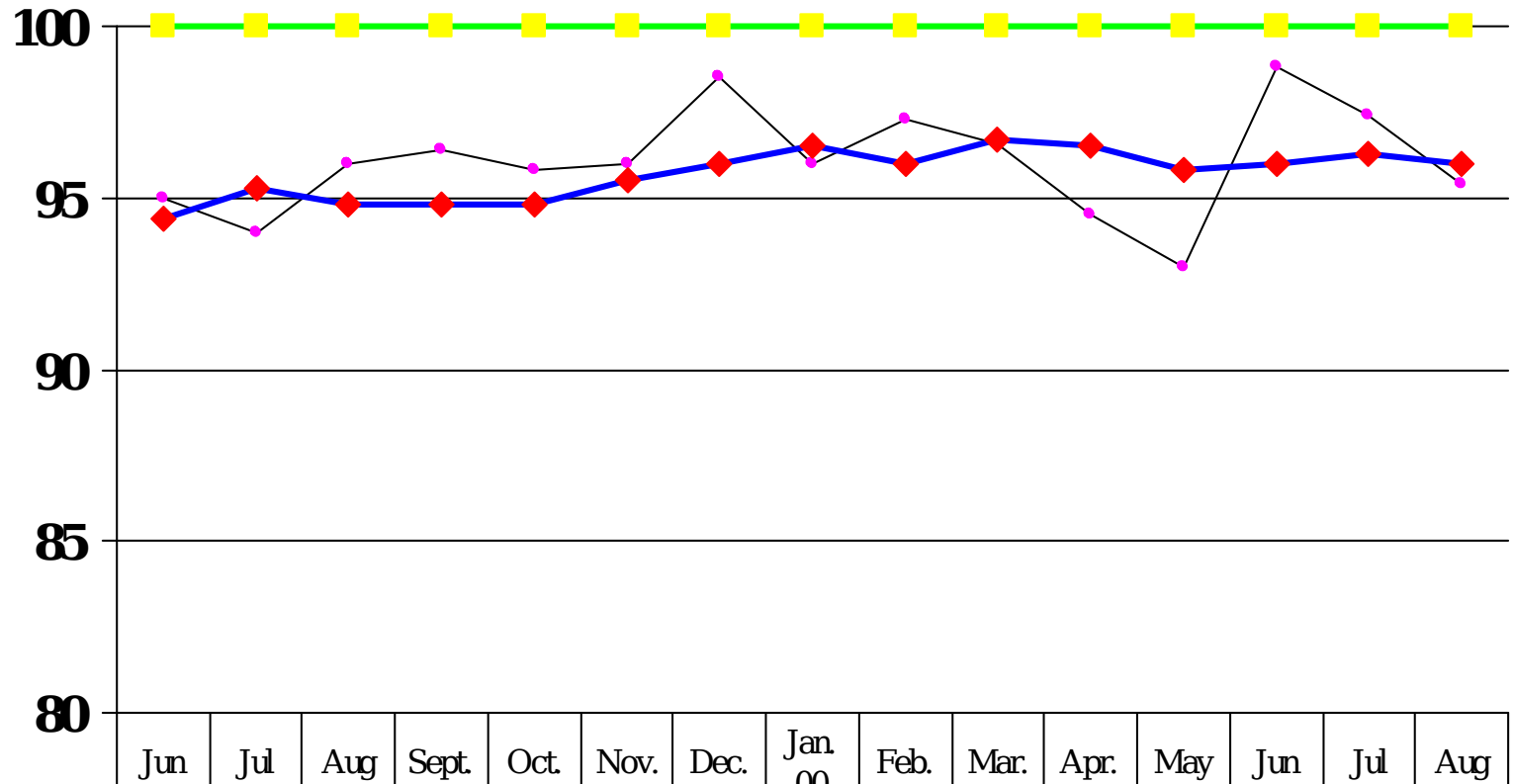
- Mar 00-Current Status Green- Percent conforming is 96.7%.Our average continues to hold stable around 96% conforming.
- Apr 00-Current Status Green-Exploring development of new QA metric during the Ogden/DCMA IPT on nonconforming parts-Aug 00
- May 00-Current Status Green- Navy Special Emphasis Programs still driving the metric. See updated charts on get well plan.
- Jun 00-Current Status Green- Ogden ALC did no testing on our material this month.
- Jul 00- Current Status Green- Percent conforming is 97.4 Ogden ALC and DSCP did no testing on our material this month.
- Aug 00- Current Status Green-Percent conforming is 96. All labs except DSCP tested our material this month.The performance target for FY 00 should be achieved

**DCMD**

## **1.1.1-Increase the % of Conforming Items Over Average for 4th Qtr FY 99**

- **Goal Description: Increase the percentage of conforming items (number of lab test successes divided by number of lab test opportunities) compared to the 4th Qtr FY 99 result**
- **FY00 Goal/Target: Increase the % of conforming items delivered to our customers**
- **FY99 Actual Results: 4th Qtr FY 99 6 month RA was 94.8**
- **Rating: Green**

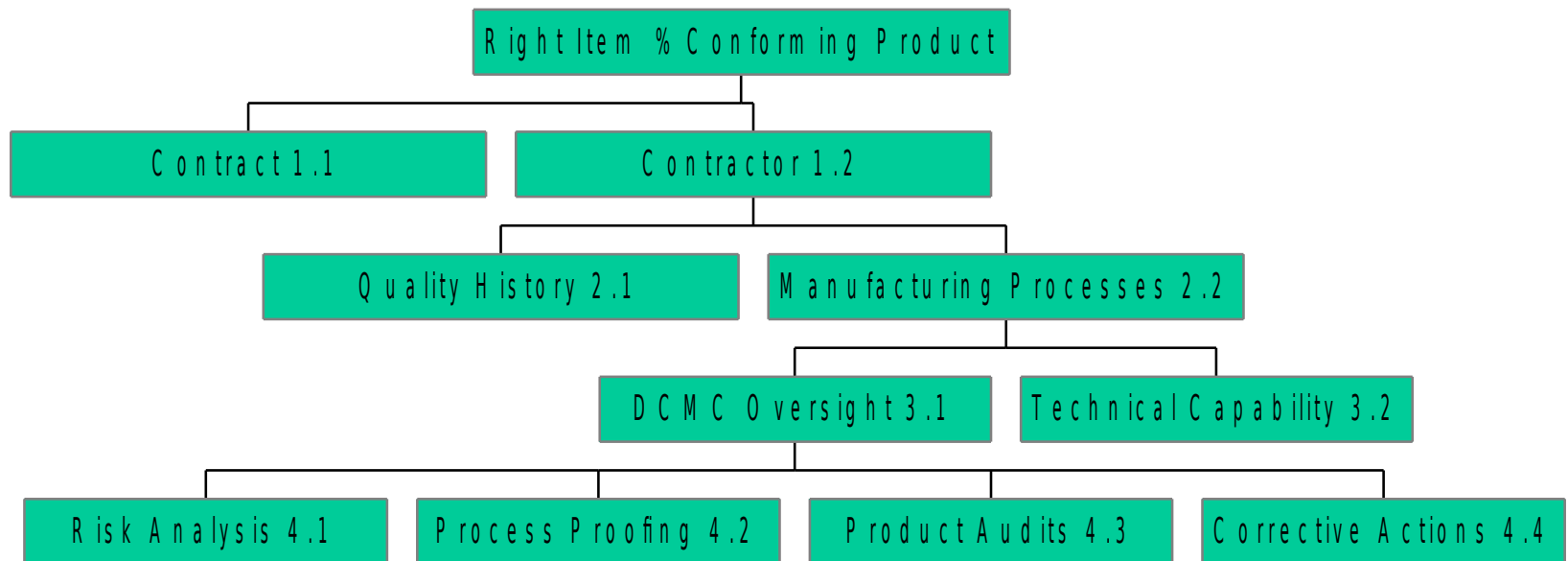
# Conforming Material (Lab Testing)



\* 6 MRA = 6 month rolling average

# Right Item Process Drivers

Process Driver Hierarchy

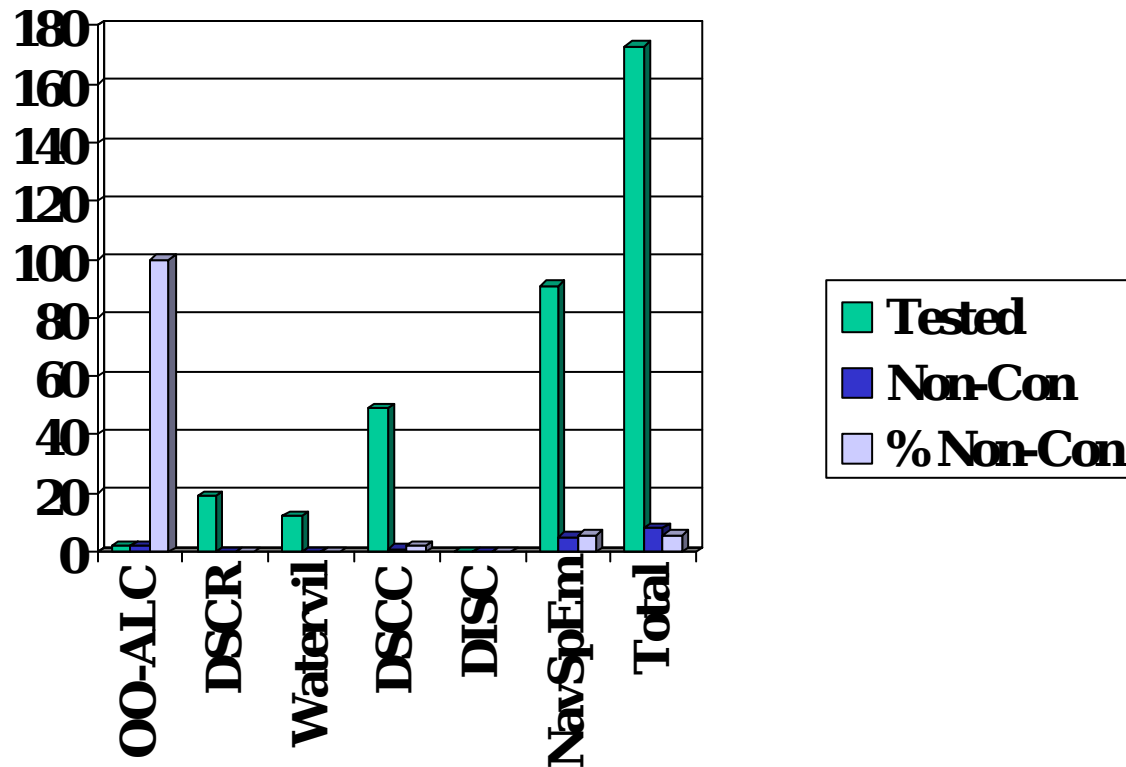


Note: Additional effort by the CAOs to correct unique problems in the process driver lowest level.

# 1.1.1-Increase the % of Conforming Over Average for 4th Qtr FY 9

## Root Cause

Navy Special Emphasis (NavSpEm) Programs make up large part of the sample population The only way to improve the metric is to improve NavSpEm reject rate.



# **Navy Special Emphasis Programs (NSEPs) Get Well Plan**

- **Districts continuing to work Get Well Plans, status as follows:**
  - **DCMDE's Goal to Reduce LI/SS/NPM reject rate to 3%,**
    - **Reject Rate is currently 4.1%, up from 3.1% in previous quarter.**
    - **Continuing to Perform Risk Assessments using the Quarterly Reject Rate reports.**
    - **Continuing to Perform Audits/OJT on High Risk Contractors (over 5% reject rate).**
      - **125 conducted to date**
    - **Reviewing CAO PQDR responses, signed by the CAO Commander.**
    - **District Coordinators conducting NSEP Awareness Briefings at CAO all hands meetings -12 conducted to date.**
    - **Conducting NSEP Training:**
      - **Last QTR - One R70 course (18 QARs received R70, 52 still need R70)**
      - **This QTR - One R70 for 20 people scheduled to attend**
      - **Between now and Oct 00 scheduled one U20, three R70s and one U21**

# **Navy Special Emphasis Programs (NSEPs) Get Well Plan, con't.**

- **DCMDW NSEP Coordinators/Monitors have:**
  - **Scheduled Plant Visits to suppliers who have received PQDRs for LI/SS/NPM shipments made within the past two years.**
    - **19 visits conducted to date.**
    - **Discussed the PQDRs with the responsible supplier personnel and the assigned DCMC QA personnel during visits.**
    - **Evaluated the QAR's QA program to the One Book requirements.**
  - **Conducted NSEP training sessions**
    - **This QTR conducted one NO1 course, two U20 and two R70 courses**
    - **Next QTR scheduled one R70 course**
- **HQ NSEP Program Manager monitoring Get Well Plans**

